

# What's Happening at the Library?

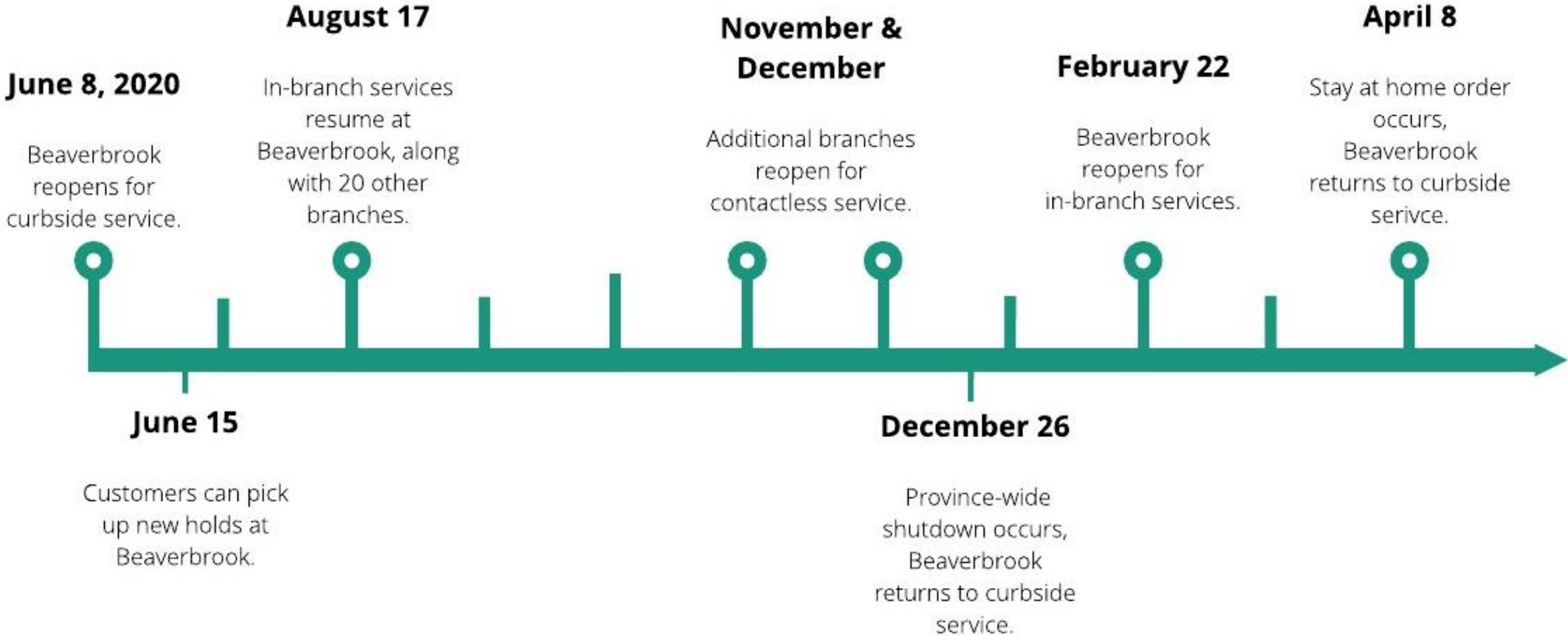
An update on your local Beaverbrook Branch

# The Beaverbrook Branch



- Located at 2500 Campeau Drive in the John G. Mlacak Centre
- Currently offering curbside service

# Key Dates



82,543

Visitors at  
Beaverbrook so far  
since July 2020

12,351

Boxes of returned  
items processed at  
Beaverbrook since  
July 2020

434,722

Items circulated at Beaverbrook  
since June 2020

# What we're offering right now

- Curbside returns and holds pick up, during hours of operation
- Printing services via our website
- Chromebook lending
- Public WiFi
- Virtual programs for children, teens, and adults
- Online card registration

# What's next?

- We anticipate additional services in June/July
- Pending provincial and local guidelines, Beaverbrook may return to contactless service
  - Customers may return inside the branch to retrieve holds, browse, register or renew cards, and use public PCs

# How we're keeping our community safe

- Only curbside pickup at this time
- Masks inside the branch & outside in line
- Increased cleaning
  - Computers, desks, checkout kiosks
  - Materials in quarantine
- Branch capacities enforced (during contactless service)
- Distancing markers

# OPL eliminated late fees on January 1, 2021!

- As of January 1, 2021, OPL will no longer be charging late fees for items that are overdue or processing fees for lost items
- Late fees have been eliminated:
  - To reduce barriers for all customers
  - To make access to physical and digital library resources more equitable
  - There is little evidence that late fees increase the quantity or timeliness of library returns



# Thank you!

- The Beaverbrook team looks forward to seeing you at our branch in the future
- If you have any questions after the presentation, feel free to email me at [Jennifer.Evans@bibliottawalibrary.ca](mailto:Jennifer.Evans@bibliottawalibrary.ca)
- You can also contact InfoService at (613) 580-2940 or at [infoservice@bibliottawalibrary.ca](mailto:infoservice@bibliottawalibrary.ca)