

Beaverbrook Pool Swimming Lesson Survey – Summer 2016

*An informal survey sponsored by the Kanata
Beaverbrook Community Association*

Tuesday, May 31, 2016

Summary

Survey requests went out via the KBCA web site, email lists, the KBCA Facebook page and the Beaverbrook Happenings Facebook page (which is managed by the Beaverbrook Thursday Night Family group). The majority of feedback was through the Beaverbrook Happenings Facebook page.

I would summarize the feedback as follows:

- Many who would consider registering are not seeing the programs they want or other reasons in 2016 as to why they won't be registering without changes to the programs and times offered.
- Parents were looking for options for afternoons, evenings and weekends
- Time Spread between classes for parents with 3 kids (2 to 3 years apart) is much longer than in previous years
- Split level classes were suggested to
 - ◊ Shorten the overall time spent by a parent at the pool with 3 kids
 - ◊ Possibly offer a wider variety of levels/classes
- Concentrated classes – say an hour a day for 5 days vs 30 min a day over two weeks – were mentioned as a preferred option to allow other weeks for summer camps, etc.
- Many parents are not aware the pool exists (community facilities problem – something the KBCA needs to address) as witnessed by a number of parents noting that they had been in the community for a few years and did not realize the pool existed.

Detailed comments

- 1 - I was very excited to hear about attempt to bring swimming lessons back to the Beaverbrook pool. However the lessons are only offered during workday hours while our children are at camp or in daycare.

If a few sessions were offered in the evenings, there would be opportunity for many more families to sign their kids up.

- 2 - Have 3 kids (4, 6, 8) – two years ago lessons for all 3 were within 90 minutes (1.5 hours). This year it's 3.5 hours – too large a spread.
 - ◊ 2 – Suggest split levels at the same time for close ages – this is currently being done at the wave pool
 - ◊ Also interested in concentrated lessons – 5 days in a single week – currently only offered Aug 15 (when respondent away)
 - ◊ 2 - All 3 candidates for powerswim next year
- 1 - Potential 1 child for swim kids level 3. Not signing up
 - ◊ Lesson of 30 minutes is too short
 - ◊ Interested in concentrated lessons – 1 hour/day for a week or even twice a day
- 1 - Potential 3 children for preschool Level 1 (2 children), 2 (1 child as follow on to level 1) and Swim Kids 5 (1 child)
 - ◊ Doesn't want low ratio (cost)
 - ◊ Will register at Katimavik or Glen Cairn if not desired lessons offered at Beaverbrook
 - ◊ Looking to register youngest (Level 1, 2)
- 3 - Afternoons or weekends preferable to mornings
- 1 – 4 year old is registered for lessons all summer
- 1 – my kids have been registered the last 3 years – levels they are graduating to from lessons at Richcraft not offered at Beaverbrook – considering Glen Cairn – looking for Sun Fish and Swim kids 5 – first two weeks of August. Didn't know pool was there for first 2 years in the Community.
- 1 – child of 5 – registered last year, this year Whale is not offered
- 1 – have attempted to register 3 kids at Beaverbrook each of the last 3 years only to have the program cancelled – went to Katimavik instead. Interested in concentrated 1 week of lessons.
- 1 – looking for lessons spread over 5 weeks (e.g. every Monday). Looking for 1 child for Sunfish, but not offered

Total Respondents 14